Chad Koslovsky

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View my resume and work: https://pultemortgage.koslovsky.xyz

Senior DevOps Engineer | PulteMortgage

Cover letter

Hi PulteMortgage team,

What caught my eye about this role is that it puts infrastructure and the workflows people depend on in the same job. Your home-financing process moves from an online application to a dedicated loan team. I'd like to help build the automation that makes handoffs like those easier to operate, especially when a step fails and someone needs to know what happened.

At Front Range Internet Inc., I ran the NOC and handled systems escalations. I moved workloads from Hyper-V and VMware ESXi into Docker and Kubernetes while the team still had to support customers on the existing infrastructure. I built tooling for NOC operators and hosting customers and ran our SOC 1 and SOC 2 audits, so I got used to making the controls and recovery steps clear enough for someone else to verify.

A different kind of workflow automation came up at Office Evolution. I gave each customer office its own network and automated parts of the setup. I built a separate tool so front-desk staff could reset Wi-Fi passwords and troubleshoot without waiting for IT. At Technomancy IT, I bring the same approach to software deployments and recovery. For our support platform, a release checks container health and the public endpoint separately. I also built a backup check that actually restores PostgreSQL into a disposable instance and checks the recovered tables.

Most of my automation work is code-driven, but I've also built a commerce automation app in the Microsoft Power Platform ecosystem on an approximately eight-month client contract. I've worked in Azure and supported Microsoft environments across other client engagements. I'd bring that experience to PulteMortgage, along with a habit that has served me well on call: build the check and the handoff while you build the automation, not after the first incident.

Thanks,
Chad Koslovsky